

2025 - POP-UP STALLHOLDER TERMS & CONDITIONS

As at 30/10/2024

While this document is correct at the time of publishing, changes may arise that are beyond our control that may affect the running of the event. Update notices may be issued to stallholders at our discretion via email and take precedence over this document.

KEY DATES:

Sunday 10 November 2024	Online stallholder applications CLOSE.
Friday 22 November 2024	Applicants advised their stall application outcome.
Friday 13 December 2024	Stallholder contracts and invoice for site fee sent.
Monday 10 January 2025	Payment of site deposit, countersigned contract, and Public Liability Certificate of Currency due.
Friday 7 March 2025 8am - 12pm	Stallholder site access (STRICTLY NO vehicles) to set up their stalls, load-in stock and undertake safety inductions
Monday 10 March overnight (approx. from 12am)	Stallholders must remove all goods and equipment from site.

TRADING TIMES:

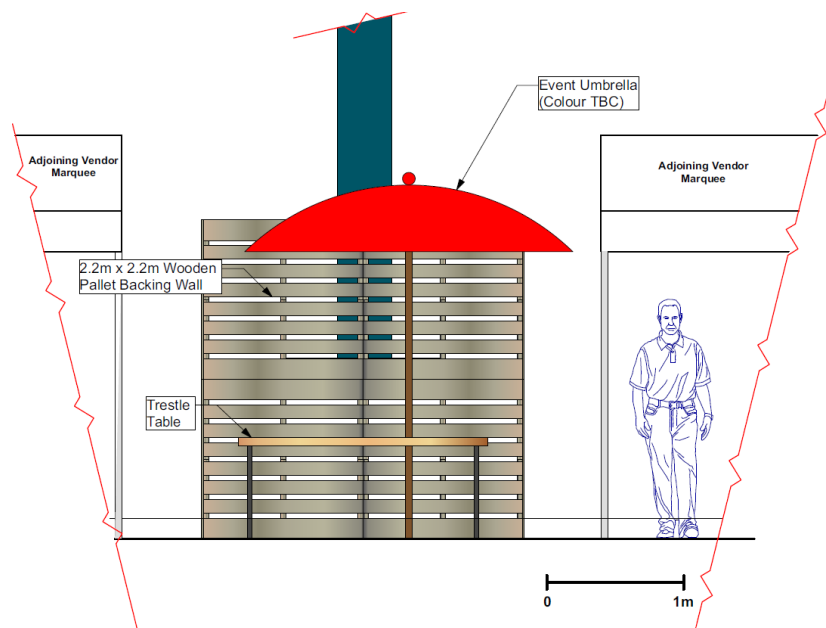
Below are the minimum required trading hours, however stalls are encouraged to operate up to the conclusion of the program each night (approx. 12am). Stallholders will be notified of any event changes that are to occur during this time.

Day	Open	Close
Friday 7 March 2025	4pm	9:30pm
Saturday 8 March 2025	11am	9:30pm
Sunday 9 March 2025	11am	9:30pm
Monday 10 March 2025	11am	9:30pm

Stallholders must have ceased trading, turned off external signage lighting and closed serving counters and stall frontages strictly within 15mins of the conclusion of performances on Stage 1 and Stage 2.

APPLICATION FEE:

- An application fee of \$50 is required as part of the online stall application lodgement process.
- This \$50 application fee is to be paid with a credit card using WOMADelaide's secure Stripe payment portal.
- Stallholders will be emailed within 3 business days of submitting their application with instructions for payment of their \$50 application fee through the Stripe payment portal.
- A tax receipt will be emailed upon successful payment of the application fee.
- Applications without this payment will not be considered.
- The application fee is non-refundable if your stall application is unsuccessful.



POP-UP SITES:

Pop-up site fees - non-refundable site fee of \$400 plus GST to be paid to secure your site, plus 12.5% of takings to be deducted from settlement totals* please see cashless section for more details

Site size - 3m frontage x 3m deep space (total area of 15m²) (see above image for concept art)

- WOMADelaide will provide Pop-up Retail stallholders with the following:
 - 1 x timber trestle table (2400mm long x 740mm wide x 700mm high)
 - 1 x umbrella with steel pole and concrete base
 - 1 x Backing Wall for display
 - 1 x Secure Shared Storage Container (for safe storage of stock overnight)
 - 1 x Cashless POS system for event use (see Cashless section for more details)
 - 2 x chairs

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- 1 x fluoro light
- 700 watt power allocation
- 8 x single day stallholder wristbands (2 x each day), for staff only
- 1 x **Stallholder Parking Pass** (see Vehicle Access section for more details)
- **Bump-in Bump-out** vehicle passes (see Vehicle Access section for more details)
- Stallholders will also be able to utilise up to 6m² of uncovered external space in the immediate vicinity of their stall provided that it does not affect walkways or impact the surrounding stalls (i.e. 1m to the front of your stall).

BREACH OF CONTRACT CLAUSE:

- Stallholders found to be in breach of these terms and conditions or who cause damage to the park will have the cost of damages withheld from their final settlement.
- Should any damages or breaches occur, WOMADelaide will notify the Stallholder before monies are withheld.

PAYMENT OF SITE FEES:

- Successful applicants will receive an invoice for their site fee via email for payment of non-refundable site fee.
- Payment is due no later than **Friday 10 January 2025**.
- Site fee must be paid by the due date. Late payment of site fee may mean that you will lose the opportunity to participate in WOMADelaide.

CASHLESS:

- WOMADelaide 2025 is an entirely cashless event.
- Stallholders will be required to use the POS system provided to them by WOMADelaide as part of their site inclusions.
- Stallholder takings, minus 12.5% of takings will be transferred to the stallholder's nominated account by **Friday 14 March 2025**.
- 12.5% fee includes any transaction and merchant fees.
- WOMADelaide and Echidna support teams will be on site to provide set up and technical support.
- Stallholders found to be using alternative payment systems will be in breach of these terms and conditions and stall operations will be ceased for the remainder of the Festival.
- Online portal logins for menus and pricing will be sent to stallholders in January and must be returned by **Friday 7 February 2025**.

CANCELLATION:

- If a stallholder wishes to withdraw from WOMADelaide after signing their contract and paying their site fee they will forfeit their site fee.
- WOMADelaide 2025 is presented on a rain or shine basis, and stallholders should not assume the event will be cancelled due to wet weather.

PUBLIC LIABILITY INSURANCE:

- All stallholders are required to have \$20 million public liability insurance covering their operations at WOMADelaide. The insurance must be valid for the festival dates **7 March to 10 March 2025**.
- A copy of the policy must be supplied to the WOMADelaide Stalls Coordinator with your application.

SUPPORT MATERIAL:

- Any documentation that can't be uploaded to the online stalls application form, such as the scaled site-layout drawing or stall photos, must be sent via email at stalls@womadelaide.com.au or via post (Stalls Coordinator, WOMADelaide, 12 King William Road, Unley SA 5061) **by Tuesday 5 November 2025**.

STALL PRODUCT RESTRICTIONS:

- Stallholders will only be permitted to sell items listed on their online application form and approved by WOMADelaide in writing.
- Any variations must be approved by WOMADelaide in writing.
- Stallholders will not have an exclusive right for the sale of any product or service at the event.
- CDs must not be sold by any stallholders.
- Stallholders will not be permitted to use umbrellas, marquees or other items featuring trade logos (i.e. Holden or Merlo).
- Naked flames such as candles or incense are not permitted in Retail or Display stalls.

STALL LOCATION & PRESENTATION:

- The location of the Stallholder's site will be entirely at the discretion of WOMADelaide Management. All retail and display stalls will now be located in the new WoMarkets retail precinct.
- Recreational camping tents and gazebos are strictly prohibited.
- In extreme weather, water misters will be used within the WoMarkets. Please ensure your products will be able to withstand exposure to all weather conditions.
- WOMADelaide reserves the right to direct stallholders to improve any stall that we consider to be not up to an appropriate presentational standard.

PACKAGING:

- All stallholders are strongly encouraged to eliminate single use packaging where practical.
- Where packaging is integral to the sale of specific products, it should be environmentally friendly.
- Plastic bags, and plastic and glass containers are not permitted under any circumstances.

RUBBISH, RECYCLING and LIQUID WASTE:

- WOMADelaide enjoys a unique privilege in using Botanic Park. Protection of the historic trees and other vegetation and the parklands is of paramount importance.
- Shared back of house waste management streams will consist of green organics, paper and cardboard recycling, and dry waste (including clean tin cans).

- One set of waste management streams will generally be allocated between several structures (approx. 15 individual stallholders).
- Stallholders are not permitted to use the bins provided for the general public.
- E-waste (including any power cables) must not be disposed of or left onsite post-event.
- Stallholders must always keep their stall and its immediate surroundings clean and tidy and must not leave any rubbish post-festival in your stall or surrounding areas.
- **Failure to comply with the waste separation and recycling policies, as well as any attributable damage to the park or equipment supplied by WOMADelaide, will result in recovery of costs from payment settlement. If WOMADelaide cannot identify the source of the contamination, the entire group will be charged with recovery of costs from payment settlement.**

VEHICLE ACCESS TO BOTANIC PARK:

- **During the Bump-in (7 March):**
 - Stallholders will receive a **Bump-in Bump-out** vehicle pass for access to **Plane Tree Drive on 7 March only**. These must be displayed on the dashboard to facilitate access to the site through **Blue Gate**. on Friday 8 March from 8am until 12pm.
 - Pop-up stalls will only be allowed access with their vehicle during bump-in **to access parking facilities**.
- **Whilst the event is live (7 - 10 March):**
 - Each Pop-up stall will be supplied with one **Stallholder Parking Pass** to allow parking in the designated Stallholder Parking area from 12pm Friday 8 March and the remaining Festival days.
 - This pass is **non-transferrable** between vehicles.
 - **Parking spaces are limited and not guaranteed. The parking area is on a first come, first served basis.**
 - There is strictly **NO VEHICLE ACCESS to the WoMarkets stalls during event times** (between Saturday 8 March and Monday 10 March.)
- **During the Bump-out (10 March overnight):**
 - Stallholders must display their **Bump-in Bump-out** passes for access to Plane Tree Drive during bump-out on Monday 10 March (overnight).

TICKETING & STAFF ENTRY TO BOTANIC PARK:

- Stallholders will be issued with accreditation by tracker express post prior to the festival based on site size.
- Pop-up stalls will receive **2 single day wristbands** for each day of the festival (**8 wristbands total**).
- **After 14 February, replacement wristbands, and any additional staff wristbands will be charged at final release general admission prices.**
- On the set-up and pack-down days any stallholders and their staff arriving in a vehicle that displays a **Bump-in Bump-out** vehicle access pass will be admitted to Botanic Park via the Blue Gate on Hackney Road (adjacent to the Hackney Road bridge across the Torrens River).

- On the set-up and pack-down days any stalls personnel that DO NOT have a **Bump-in Bump-out** vehicle access pass will need to park outside Botanic Park and enter on foot via the Blue Gate on Hackney Road.
- On event days only staff with a valid **Vendor wristband** will be permitted access to the site via public entry gates or Blue Gate/Stage Door. It is the stallholder's responsibility to ensure wristbands are distributed to staff prior to the event. **NO WRISTBAND = NO ACCESS**

STAFF PAYMENTS:

- WOMADelaide strongly recommends all stallholders to pay their staff award rates in accordance with the guidelines and recommendations provided by the Fair Work Ombudsman. For more information, please see www.fairwork.gov.au

SMOKE FREE:

- WOMADelaide is a smoke-free event.
- Smoking is banned in all stalls back of house and public dining areas.

ALCOHOL AND OTHER DRUGS:

- No alcohol or prohibited drugs are to be consumed by stallholders or their staff when working on site during bump in, while the event is live or during bump out.
- Stallholders or staff found to be under the influence of alcohol or other drugs whilst working or in the stalls back of house areas will be removed from site by Security or SAPOL, stall operations will cease. This will trigger the breach of contract clause and appropriate consequences will follow.

ELECTRICAL REQUIREMENTS:

- WOMADelaide's electrical contractor will provide temporary electrical distribution to each Pop-up Stall with **700 watt power allocation** inclusive within the site fees.
- Only electrical equipment that has been listed on the stallholder's online application form and agreed in advance with the Stalls Coordinator will be permitted to be used.
- WOMADelaide reserves the right to instruct stallholders to adjust your electrical requirements (following supplier instructions) beyond acceptance of application.
- Any requests for changes to your electrical requirements **after 10 January** will incur a fee per additional outlet, subject to availability.

- In accordance with AS/NZS 3760:2022 Standard, all electrical equipment and extension cords used by stallholders must be tested and tagged within the last 12 months. Any equipment that was recently purchased in the last 12 months, must have a New to Service tag (see example image).
- We recommend you complete testing and tagging prior to arriving on site. We cannot guarantee there will be an external test and tag contractor on site during bump in.
- Double-adaptors **are not** permitted; tested and tagged power-boards **are** permitted.
- Each stall will be inspected for testing and tagging compliance prior to the commencement of trading at 4pm on Friday 7 March 2025.
- Stallholders are not permitted to use any other generators that are not provided by WOMADelaide.



SAFETY REQUIREMENTS:

- **Sturdy closed-toe footwear and high-vis vests must be worn by stallholders and all their staff throughout all phases of the event set-up prior to the opening of gates at 4pm on Friday 7 March, and on Monday night 10 March (overnight) for the pack-down and load-out.**
- WOMADelaide will not provide high-vis vests, these must be sourced by the Stallholder.
 - High-vis vests are easily and cheaply purchased from hardware stores and specialist safety retailers.
- Children under the age of 12 must not be on-site during bump-in as the site is deemed a construction site.
- Naked flames such as candles or incense are not permitted in Retail or Display Stalls.
- **Event and Emergency Briefing and Waste Disposal Induction** sessions for stallholders and their staff will be conducted by WOMADelaide Management on **Thursday 6 March** and **Friday 7 March**. This briefing/induction is **compulsory and essential** to all stallholder trading at WOMADelaide. At least 1 representative from each stall is required to attend one of these sessions.

OTHER CONDITIONS:

- Stallholders shall not be entitled to assign, share, or sublet all or part of their site without prior written consent from WOMADelaide Management.
- Pets and livestock are not permitted at WOMADelaide.
- Camping and overnight sleeping is not permitted on the WOMADelaide site.
- Music, either live or amplified recordings, is not permitted to be played within stalls.
- WOMAD and/or the WOMADelaide name, brand, logo, or other representation may not be used without prior permission from WOMADelaide Management.

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- **Please note:**
 - **Stallholder tickets must not be used to gain prior or preferential entry to the ticket holder space within the festival site.**
 - **Stallholders who seek to set up blankets or seating to 'reserve space' within 'the public spaces' of the park prior to daily gates opening to the ticketed patrons is strictly prohibited.**

DISCLAIMER:

- All who participate in WOMADelaide do so at their own risk. The WOMADelaide Foundation and its employees, Arts Projects Australia and its employees, and all the staff connected with the event do not accept responsibility for any injury, damage or theft to any person, property or stock arising by reason of attendance or participation at the Event.
- WOMADelaide does not warrant or guarantee the number of public attendances at the event, nor assure stallholders of any particular level of patronage and turnover.
- The stallholder must agree to indemnify and keep indemnified "the Event" and "the Management" against any claims or charges arising out of any actions or omissions of the stallholder in the performance of the provisions of their stallholder agreement.

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